



StarTouch International, Ltd.® 2671 CENTERVILLE HIGHWAY SNELLVILLE, GA. 30078
 (770) 985-7302 Fax (770) 985-3312 email stiesa@my-office.com
 Step (1) Complete Application <-> Step (2) Mail or Fax to STI

RETAIL SUBSCRIBER SERVICE APPLICATION FOR:

- ESA®** \$39.95 U.S. per month + usage; \$100 Activation Fee
- ESA® EXTENSIONS** @ \$10 U.S. per month each + usage
- ESA® CORPORATE** \$200 U.S. per month + usage; \$100 Activation Fee
- ESA® CORPORATE Employee Boxes** @ \$20 U.S. per month each + usage; \$35 Activation Fee
- 1+ Long Distance Application** Attached (.079 cents per Minute Interstate Long Distance)

Name:	Company:	Home Phone ()
Address (No PO Box)		Office Phone ()

	City	State Zip Code Country
STI Associate's Name David Gendron – VALIS Group Inc.	STI Associate's ID # 4307	STI Associate's ESA Phone Number (888) 711-1053

Billing Information: (Print Clearly) * **Foreign residents must include a copy of their credit card statement.**

Primary Credit Card Number	Expiration Date	Cardholders Name	Signature
* Billing address: Street Apt. / Suite City State Zip Country			

Email Address & International Callback Activation:

EMAIL: Select your preference, 3 – 8 letters or numbers left of the @ symbol i.e. abcdefgh@my-office.com
 1st Choice _____ 2nd Choice _____ 3rd Choice _____ @my-office.com
 Email password _____ (4 – 8 letters or digits) **STI has a zero tolerance email spamming policy.**
 Set Up International Callback & Have It Ring To: 011 - _____ (Your Home or Office Phone)

BILLING SUMMARY SCHEDULE: PLEASE READ, COMPLETE & SIGN THIS ORDER FOR SERVICE:

By signing this authorization, I hereby order and agree to pay for the following services, furthermore, I have read and agree to the Service Descriptions, Pricing and Billing Terms on Pages 1 and 2 and to the Terms of Agreement on Page 2 of this ESA Service Application.

Regular Monthly Billing Schedule

One Time Activation / Delivery Charges

ESA® Monthly Subscription(\$39.95 U.S.)	\$ _____	\$100 x Quantity _____	= \$ _____
ESA® Extensions (\$10 U.S.)	\$ _____	(No Set Up Fee)	
ESA® Corporate Service (\$200 U.S.)	\$ _____	\$100 x Quantity _____	= \$ _____
Corporate Employee Boxes (\$20 U.S.)	\$ _____	\$ 35 x Quantity _____	= \$ _____
TOTAL REGULAR MONTHLY BILLING	\$ _____	TOTAL SETUP FEES	= \$ _____

Please bill me the total first months billing and total setup fees to activate my service \$

Please Print Clearly
 Authorized Name: _____ Signature: _____ Date: _____
Call Me At This Phone Number For ESA Set Up Assistance (_____) _____
Fax the ESA Set up instructions to me at this fax number (_____) _____

IMPORTANT: SEE REVERSE SIDE FOR IMPORTANT INFORMATION ABOUT YOUR ACCOUNT

ESA® Billing and Payment Terms:

- ◆ Accounts established between the 1st and the 15th of the month will be billed on the 5th of each month.
- ◆ Accounts established between the 16th and the end of the month will be billed on the 20th of each month.
- ◆ Billing is collected by charging Customers credit card, debit card or checking account draft.
- ◆ ESA & ESA Corporate accounts begin with a \$25.00 U.S. non-refundable credit balance for usage.
- ◆ Usage is prepaid by Customer (minimum purchase amount is \$25.00 U.S.).
- ◆ If account is not refreshed by Customer and the usage balance reaches zero, callers will hear a busy signal when Customers ESA number is dialed.
- ◆ Terminated ESA accounts will play a busy signal when dialed.
- ◆ Setup fees and usage purchases are not refundable at any time.

TERMS OF AGREEMENT

All amounts due with respect to this agreement including any sales, use, value added or similar taxes, fees and charges, which are imposed upon the service to be provided pursuant to this agreement, will be invoiced by StarTouch International, Ltd. (herein the Company) and will be payable by Customer via credit card, checking account draft or debit card transaction. Any administrative or setup fees are billed immediately. Monthly service fees are advance billed at the beginning of Customers assigned billing cycle, usage and access charges are prepaid by the subscriber as described in the "Billing and Payment Terms". Company will bill the Customers credit card and make available a complete billing summary via Customers ESA system and / or on Customers World Wide Web ESA account.

Company agrees to sell to Customer and Customer agrees to purchase from Company voice messaging, fax messaging, call processing and related services according to the terms and conditions of this agreement. Company agrees to use its best efforts to accurately transmit all voice and fax messages.

Customer understands and accepts the StarTouch International. Ltd. fax blasting and email spamming (or blasting) policy. STI has a zero tolerance policy in regards to sending or broadcasting unsolicited faxes and email.

Customer acknowledges voice messaging services and fax messaging services are of such a nature that voice messages and fax messages may be lost for many reasons other than by reason of negligence of Company including but not limited to, dialing errors, power failures, malfunctioning of wireline and wireless communication networks and electrical interference. Customer agrees Company shall not be liable for lost profits or exemplary, special, incidental, consequential or punitive damages which arise directly or indirectly out of use, lack of use, unavailability or malfunction of the services, whether such damages are asserted in an action brought in contract, in tort or pursuant to other theory. Customer agrees to use the services only in accordance with applicable law.

Customer also understands and agrees that ESA subscribers are not bound by a term contract and have the right to cancel at any time regardless of the reason. Customer further understands and agrees to be responsible only for services rendered by Company up until the end of the month that the Company receives, in writing from Customer, (via Certified or Registered mail), Customers written desire to cancel services. All written cancellation letters must bear the signature of the Customer before ESA service is terminated. Customer may receive full refund if cancellation occurs within three (3) Business days of ESA account activation.